

Privacy Policy

This privacy policy sets out how NCDEX uses and protects any information that is collected by NCDEX when you are browsing the NCDEX website. This privacy policy is to inform you regarding the use of your personal information which may be collected during your visit to our website www.ncdex.com. This Privacy Policy is meant to help you understand what data we collect, why we collect it, and what we do with it. This is important; we hope you will take time to read it carefully.

NCDEX is committed to ensuring that the privacy of the online visitors to its website, who share information, is protected. The User's right to privacy is of paramount importance to NCDEX. Any information provided by the User will not be shared with any third party, except for the intended purpose for which such information is provided by the User, in which case User's consent is implied except under any regulatory or statutory obligation. NCDEX reserves the right to use the information to provide the User a more personalized online experience.

In general, you can visit NCDEX's websites without telling us who you are and without revealing any information about yourself. There are times, however, when NCDEX may need information from you and when asked so, you can be assured that it will only be used in accordance with this privacy policy.

NCDEX may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 24 May 2017.

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What we collect?

We may collect the following information:

- Basic Contact Information including e-mail address.
- Demographic information such as postcode, preferences and interests.
- Technical information like you domain name, referral data, browser and platform type.

What we do with the information we gather

We require this information to understand your business needs and provide you with a better service and browsing experience, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products, services and website.
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which and you have provided.
- From time to time, we may also use you information to contact you for market research purposes. We may contact you by email, phone, fax. We may use the information to customise the website according to you interests.

**We may use
the
information
to improve
our product,
services and
website**

Security

We require this information to understand your business needs and provide you with a better service and browsing experience, and in particular for the following reasons:

We are committed to ensuring that your information is secure with us. In order to prevent any unauthorised access or disclosure, we have implemented appropriate physical, electronic and managerial procedures to safeguard and secure the information we collect online.

By using our website, you acknowledge that NCDEX is not responsible for any unauthorized or unlawful use of any of the information supplied or obtained from you and you hereby exclude NCDEX from any and all claims arising out of or related to the use of any intercepted information in any unauthorized manner. In case if we become aware of any such misuse, we will communicate you of the breach of security as soon as possible to your contact information if the same is available with us.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

- ❑ We may automatically collect non-personal information about you such as the type of internet browsers you use or the website from which you linked to our website. We may also aggregate details which you have submitted to the site. You cannot be identified from this information and it is only used to assist us in providing an effective service on this web site. We may use this non-personal or aggregated data for research, regulatory purposes, or to improve our website, products and services.
- ❑ If you have previously agreed to us using your personal information for marketing purposes, you may change your mind at any time by writing to or emailing us.
- ❑ We aim to keep our information about you as accurate as possible. If you would like to review, change or delete the details you have supplied us with, please communicate.

**We aim to
keep our
information
about
you as
accurate as
possible**

NCDEX does not share, sell or provide the personal information about you with third party or non-affiliated companies except to provide the services as agreed or intended to be generally provided through the Site or any other service you've specifically requested, when NCDEX has your permission, or under the following circumstances:

- ❑ To trust partners who work on behalf of or with NCDEX under strict confidentiality agreements.
- ❑ to court orders, or legal process, or to establish or exercise its legal rights or defend against legal claims;

Taking care of your Password/s (Password security)

NCDEX firmly believes in protecting the personal information of the customer. NCDEX or any of its staff or official will never ask for any password or related information from its customers and the customers are also advised, in order to protect access to their accounts and to other channels, do not disclose the passwords to anyone. It is recommended that the customers necessarily choose their own passwords carefully such that no unauthorized access is made by a third party. The customers are also advised not to keep any written or other record of the password/s so that no third party could access the same. The customers will also need to undertake not to disclose the password to anyone. In order that the passwords become complex and difficult for others to guess the you should carefully choose the alpha numeric passwords with combination of upper case alphabets and numbers and special characters.(like @,%,&,! etc.).

The password is private information and must be kept confidential by the owner of the password. If a password is known by someone other than the owner, that your name and password could be misused to access resources and information possibly with criminal intent—and without notice since they would appear as the registered owner. Hence, you are required to keep the password secured.

**NCDEX
undertake
not to
disclose the
information
provided
by the
customer**

Confidentiality of Information

NCDEX or its affiliates or vendors may use this data to analyze trends and statistics and to help us provide better customer service. NCDEX maintains the highest levels of confidentiality for this information, our affiliates and vendors follow the same high levels of confidentiality.

We will not sell, distribute or lease your personal information to third parties unless required by any statutory, regulatory authority or by an order of a court of tribunal having power under the law to seek such information or when it is necessary either to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, or as otherwise required by law. NCDEX shall transfer information about User in case of acquisition or merger of NCDEX by another company.

NCDEX undertakes not to disclose the information provided by the customer to any person unless such action is necessary to the extent required by law and for regulatory purposes.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

Log Data

Like many site operators, we collect information that your browser sends whenever you visit our Site ("Log Data"). This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, and the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics. This may be used for our research, regulatory purposes or to improve our websites and services.

Cookies policy

We use the term "cookies" to refer to cookies and other similar technologies used in electronic communications.

Cookies are small data files that your browser places on your computer or device. Cookies help your browser navigate a website and the cookies themselves cannot collect any information stored on your computer or your files. When a server uses a web browser to read cookies they can help a website deliver a more user-friendly service. To protect your privacy, your browser only gives a website access to the cookies it has already sent to you.

We use cookies to learn more about the way you interact with our content and help us to improve your experience when visiting our website.

Cookies remember the type of browser you use and which additional browser software you have installed. They also remember your preferences, such as language and region, which remain as your default settings when you revisit the website. Cookies also allow you to rate pages and fill in comment forms.

Some of the cookies we use are session cookies and only last until you close your browser, others are persistent cookies which are stored on your computer for longer.

We will not use cookies to collect personally identifiable information about you. However, should you wish to do so, you can choose to reject or block the cookies set by Shell or the websites of any third party suppliers by changing your browser settings – see the Help function within your browser for further details. Please note that most browsers automatically accept cookies so if you do not wish cookies to be used you may need to actively delete or block the cookies.

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Links and third party websites

On NCDEX website, we may have links to other websites or you are referred to our website through a link from another website. NCDEX is NOT RESPONSIBLE for the privacy policies and practices of other websites. Such content is subject to their terms of use and any additional guidelines and privacy information provided in relation to that use on their website.

We recommend that you check the policy of each website you visit to better understand your rights and obligations especially when you are submitting any type of content on those third party website. Please contact the owner or operator of such website if you have any concerns or questions.

Legal Disclaimer

The information contained in this website, including text, graphics or links are provided on an 'as is', 'as available' basis. NCDEX does not either impliedly, expressly or statutorily warrants the accuracy, adequacy or completeness of this information and material and expressly disclaims liability for errors or omissions in this information and material including but not limited to the warranties of non-infringement of third party rights, title, merchantability, fitness for a particular purpose and freedom from computer virus, is given in conjunction with the information and materials.

NCDEX shall under no circumstances be liable for any damages, losses or expenses, including without limitation directly or indirectly, incidental or consequential arising in connection with this website or use thereof or inability to use by any party, or in connection with any failure of performance, error, omission, interruption, defect, delay in operation or transmission, computer virus or line or system failure. NCDEX does not investigate, verify, monitor or endorse the contents, accuracy, opinions expressed on other website visited through the Hyperlinks and the same are at your own risk.

NCDEX is NOT RESPONSIBLE for the privacy policies and practices of other websites.

Changes to This Privacy Policy

This Privacy Policy is effective and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page. We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of the Service after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy.

If we make any material changes to this Privacy Policy, we will notify you as soon as practicable through the email address available with us.

Laws and Applicable Jurisdiction

You acknowledge and agree that these terms are governed by and shall be interpreted in accordance with the available laws of India and in the event of any dispute arising in relation to this Privacy Policy or to the NCDEX website, the Courts in Mumbai shall have exclusive jurisdiction over such dispute. The failure of NCDEX to exercise or enforce any right or provision of these terms shall not constitute a waiver of such right or provision.

**If we make
any material
changes to
this
Privacy
Policy, we
will notify**