
NATIONAL COMMODITY & DERIVATIVES EXCHANGE LIMITED

Circular to all Trading and Clearing Members of the Exchange

Circular No. : NCDEX/TECHNOLOGY-013/2010/244
Date : September 29, 2010
Subject : Nationwide MPLS Connectivity

As part of our continuous effort to enhance facilities for trading connectivity, the Exchange had introduced Nationwide MPLS based VPN services from TCL (Circular No. : NCDEX/TECHNOLOGY-014/2009/316) and BSNL (Circular No.: NCDEX/TECHNOLOGY-012/2005/066). The Exchange is pleased to announce the addition of two more service providers, namely, Bharti Airtel Limited and Reliance Telecommunications Limited. With this, the members of the Exchange can access connectivity services via MPLS through multiple service providers as mentioned below.

1. Bharat Sanchar Nigam Limited (BSNL)
2. Bharti Airtel Limited (Airtel)
3. Reliance Communications Limited (RCL)
4. TATA Communications Limited (TCL)

1. APPLICATION PROCEDURE

Members desirous of applying MPLS leased circuit will need to download the application forms from the Exchange's website.

http://www.ncdex.com/technology/connect_formats.aspx#LL_MPLS

The members would then need to follow the process as mentioned below

- Send feasibility request as mentioned in Annexure - I to NCDEX at email address: askus@ncdex.com
- Upon receipt of feasibility request from member, NCDEX, *on behalf of the member*, will forward the request to service provider as indicated by member in feasibility request.
- Member will be intimated by Exchange upon receipt of feasibility report from the respective service provider.
- Once feasibility confirmation is received, Members shall be required to provide an application as per Annexure - II on their letterhead & undertaking executed

Registered Office: 1st Floor, Akruiti Corporate Park, Near G. E. Garden, LBS Road, Kanjurmarg West, Mumbai 400 078, India.

Phone: +91-22-6640 6789, Fax +91-22-6640 6899, Website: www.ncdex.com 1 / 22

on Rs. 300/- stamp paper duly NOTARISED in the form as prescribed in Annexure - III, **within 10 days** of receipt of feasibility.

- After receiving completed documents along with requisite payments, the Exchange will process the application for MPLS leased circuit through the respective service provider. Members are to note that all telecom companies take between 5-7 weeks to commission the MPLS. **Hence members are encouraged to apply early as per requirement.**

2. CHARGES AND PAYMENT PROCEDURE WITH APPLICATION

Member shall be required to pay a one-time Installation charge (OTC) and Annual recurring charge (ARC) for the first year, for the required bandwidth as per Annexure - IV by way of Demand Draft, in favor of respective service providers as mentioned below, payable at Mumbai.

Service Provider	DD to be in Favour of	
TCL	Tata Communications Limited	
Airtel	Bharti Airtel Ltd. (for ARC)	Bharti Airtel Services Ltd. (for OTC)
Reliance	RCIL Account No: _____	
BSNL	A.O. (F&A) BSNL Mumbai	

Annual Recurring charges from second year onwards will be recovered from the member annually **in advance**, after receiving the bills from the respective service provider, by way of direct debit from member's exchange dues account, as per our Circular No. NCDEX/TECHNOLOGY-010/2010/134, dated 21st May 2010. Annual recurring charges payable by a Trading Member will be recovered through their respective clearing member.

3. USER ID'S

The Exchange will no longer apply any restrictions on the number of user ids that can be used, based upon the MPLS bandwidth. However, to achieve optimum performance, it is recommended to use the number of User Ids corresponding to the bandwidth as given in the table below:

Sr. No.	Bandwidth	Maximum Number of User IDs recommended (TWS+CTCL)
1	64 Kbps	5 (1 CTCL IDs)
2	128 Kbps	10 (2 CTCL IDs)
3	256 Kbps	15 (3 CTCL IDs)
4	512 Kbps	20 (4 CTCL IDs)
5	1 Mbps	25 (5 CTCL IDs)
6	2 Mbps	30 (6 CTCL IDs)

4. ROUTER REQUIREMENT

Members have to procure a dedicated Router *per service provider* on their own, for accessing the trading system. The minimum specifications of the Cisco Router are given in Annexure - V.

Members may please note that the Router requirement may change from time to time.

5. TECHNICAL SUPPORT

For technical support and any link related issues, members are requested to directly contact respective service providers. Contact details of service providers are mentioned in Annexure - VI.

6. SHIFTING OF MPLS CIRCUIT

Members desirous of shifting MPLS leased circuit will have to e-mail the new location details to askus@ncdex.com as per Annexure – VII for feasibility check. If the shifting of MPLS leased circuit is feasible at new location, the same will be intimated to the member. Thereafter members should submit duly signed application as per the Annexure - VIII along with demand draft for the applicable shifting charges given as per table below in the name of respective service provider, to NCDEX Leased Line department within 10 days of receipt of feasibility.

Service Provider	Location	Shifting Charges
TCL	Allowed only within city and subject to feasibility of the new location.	5000/-
Airtel	Allowed only within city and subject to feasibility of the new location.	10000/-
Reliance	Allowed only within city and subject to feasibility of the new location.	5000/-
BSNL	Allowed only within state and subject to feasibility of the new location.	As per the shifting demand note amount raised by BSNL

Note: Shifting charges are exclusive of service taxes. Taxes are additional as applicable.

7. UPGRADATION OF MPLS CIRCUIT

Members desirous of upgrading their MPLS leased circuit are required to submit duly signed application as per the Annexure - IX to NCDEX Leased Line department. The Upgradation charges would be charged on pro-rata basis as per the charges of service provider. On receipt of the demand note/invoice from the respective service provider, the Exchange would inform member about the additional charges applicable for the Upgradation. Thereafter members are required to send the Demand draft in the name of respective service provider with the covering letter mentioning the circular no and subject stating "Demand draft for Upgradation of MPLS leased circuit". If the up-gradation of MPLS leased circuit is not feasible at the location, the same will be intimated to the member.

8. SURRENDER OF MPLS CIRCUIT

Members who wish to surrender the MPLS circuit shall be required to submit a duly signed surrender application form as per Annexure - X to Membership Department, NCDEX.

Registered Office: 1st Floor, Akruiti Corporate Park, Near G. E. Garden, LBS Road, Kanjurmarg West, Mumbai 400 078, India.

Upon receipt of the complete documents as prescribed and the dues if any, and upon complying with other prescribed compliances by the Member, the Exchange shall process the surrender request.

- Members shall not be entitled to refund of any charges if the connectivity is surrendered within a year of installation.
- From the second year onwards, Members will be billed as per the final bill from the corresponding service provider, and refunds, if any, shall be given back to the member.

Upon surrender, TCL / AIRTEL / RCL shall take back all its equipments from the Member's premises after disconnection of MPLS circuit. In case of BSNL member has to submit modem to the BSNL exchange and has to take acknowledgment for the surrender of equipments.

For and on behalf of
National Commodity & Derivatives Exchange Limited.

Nirmalendu Jajodia
Chief - Technology & Operations

For further information / clarifications, please contact Customer Service Group of the Exchange by -

- Phone 022 6640 6609-12, 011 23344795
- Fax 022 6640 6899, 011 66114849
- E-mail to: askus@ncdex.com

Annexure – I**Feasibility request**

For feasibility request kindly mail us the details in the below format to ASKUS@ncdex.com

1. Name of Trading Member	
2. Leased line/MPLS Installation Address	
3. City & PIN code	
4. District and State	
5. Contact Person at Site	
6. Mobile Number of Contact Person	
7. Site Phone No with STD Code	
8. FAX Number	
9. Email Address	
10. Bandwidth	
11. Service Provider (As per preference)	1. 2. 3. 4.

Annexure - II

Application for New MPLS leased circuit
(On members' letter head)

Date:

To:
Membership Department
NCDEX Limited,
Kanjurmarg (W)
Mumbai – 400 078

Dear Sir,
Sub: **Application for New Leased line/MPLS.**

This has reference to your circular no. dated..... for the purpose of Leased line/MPLS circuit connectivity through MTNL/BSNL/TTML/TCL/AIRTEL/RELIANCE to the NCDEX trading system. We desire to avail the said facility. Please find below the details of the locations, contact persons and site telephone numbers where we require the circuit to be terminated.

1. Name of Trading Member	
2. Leased line/MPLS Installation Address	
3. City & PIN code	
4. District and State	
5. Contact Person at Site	
6. Mobile Number of Contact Person	
7. Site Phone No with STD Code	
8. FAX Number	
9. Email Address	
10. Bandwidth	
11. Service Provider	

Yours faithfully,

Yours truly,
(Authorized Signatory with seal)

Enclosure:

1. Leased line location address proof (**Delhi MTNL only**)
2. Notarized Undertaking in the prescribed format on Rs.300 stamp paper.
3. * D.D. amounting to (Rupees only) (Name of Bank)..... D.D. No..... dated towards MPLS circuit charges is enclosed.

* (applicable for **TCL, Airtel, Reliance MPLS**)

Annexure - III

(On Rs. 300 Stamp Paper and to be notarized)

Leased Line - Undertaking

This Undertaking cum Indemnity is made on this the _____ day of _____ 201____ by _____, admitted as a Trading Member (TM ID No. _____) with National Commodity and Derivatives Exchange Limited ('NCDEX' or 'Exchange') and having his/its address/its registered office at _____ (hereinafter referred to as "I/We or "Trading Member" or "Undersigned" wherever the context so requires, which expression shall unless repugnant to the context or meaning thereof include his/its heirs, successors, assigns and legal representatives) to and in favor of National Commodity & Derivatives Exchange Ltd., a company incorporated under the Companies Act, 1956 with its registered office at Akruti Corporate Park, 1st Floor, Near G.E.Garden, L.B.S. Marg, Kanjurmarg (West), Mumbai - 400 078 (hereinafter referred to as "NCDEX" which expression shall unless repugnant to the context or meaning thereof include its successors or assigns).

WHEREAS

1. NCDEX has introduced a trading system, for the purpose of screen based trading facility for the whole territory of India.
2. NCDEX through its Trading system has established trading facilities in the whole territory of India by setting up a central computer at Mumbai connected to the Trading Members work stations through appropriate communication network (hereinafter referred to as "NCDEX Network") using Leased Line or Multi Protocol Level Switch (MPLS) connectivity (hereinafter referred to as "Leased Line") provided by service providers such as Mahanagar Telephone Nigam Ltd. (MTNL), BSNL, TTML, TCL, AIRTEL, RELIANCE and others (hereinafter referred to as "Service Provider" individually and as "Service Providers" collectively) and also through VSATs.
3. The Trading Member intends to be connected to the NCDEX Network through Leased Line and NCDEX agrees to provide/facilitate the said facility to the Trading Member among other conditions, on the execution of this Undertaking.

NOW IN CONSIDERATION OF NCDEX permitting me/us as a trading member to use the above mentioned NCDEX Network, I/WE UNCONDITIONALLY AND IRREVOCABLY UNDERTAKE AND AGREE,

1. I/We have applied for the Leased Line vide application No. _____
2. I/We agree that the Leased Line being provided will be used purely for NCDEX trading purpose only.

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That ownership of the NCDEX Network will remain with NCDEX and will not be transferable to me / us in any manner.

3. That Closed User Group for the NCDEX Network will consist of NCDEX and its authorized members/users.
4. To procure the Leased Line(s) in the name of NCDEX and make all the necessary payments to the concerned Service Providers from whom we avail the connectivity service and follow up from time to time with such Service Provider for installation, commissioning and other related services and shall submit all the relevant original documents to NCDEX immediately and from time to time as may be necessary.
5. To take all the necessary measures to shift the Leased line at my/our own cost (including the cost of any extra equipment, if required) to the new location of NCDEX as and when intimated and shall not hold NCDEX responsible for any disruption or stoppage of trading or connectivity through Leased Line during the shifting period for any reason whatsoever.
6. That I/We shall do all necessary follow-ups with the Service Provider concerned for shifting of the Leased Line in case of shifting of our operations to other locations and shall pay the necessary charges thereof to the Service Provider in the manner required.
7. To hire the Leased Line circuit for a minimum period as may be prescribed by the Service Provider from time to time.
8. To use NCDEX Network and all related or connected equipment only for the purposes prescribed or approved by NCDEX.
9. To provide the necessary equipment for the purpose of being connected to the NCDEX Network.
10. To procure and use only such equipment approved by the service Provider/NCDEX for the purpose of being connected to the NCDEX Network.
11. To follow up solely by myself/ourselves with the Service Provider concerned for the restoration of the Leased Line link/connectivity, in case of any malfunctioning or failure of my/our Leased Line.
12. To use NCDEX Network subject to the condition that the license issued by the Director General, Department of Telecommunication may be amended or altered from time to time and is issued only for the specific approved systems / equipment / circuits / services and users and subject to the condition that the Director General, Department of Telecommunication, reserves the right to revoke the license suo moto at any time.
13. To use NCDEX Network subject to and in accordance with the provisions of the Indian Telegraph Act, 1885, The Indian Telegraph Rules, The Indian Wireless Telegraphy Act 1933 and all other Rules and Regulations and relevant laws which shall be applicable.

14. To use all communications through NCDEX Network for the exclusive in-house communication of only approved users of the NCDEX Network and in no way, at no place and at no time to connect to Public Telecommunications/Telex/Data/Telephone Network of the Service Providers or any network of any other party unless permitted to do so by NCDEX.
15. To use the services provided on NCDEX Network for the bonafide use of Authorized Users only.
16. To ensure that the operation of the systems/Equipment installed by me/us does not cause any harm/loss to the Department of Telecommunication or the Service Provider concerned or NCDEX.
17. That in case of problems related to the connectivity with the Trading system, I/We agree to diagnose with the help of Service Provider's officials and upon rectification, to confirm to NCDEX that the Leased Line link is functioning normally.
18. To ensure that no communication/message which is prejudicial to the interests of the nation or to the security of India is passed over, through or on the Leased Line or any part of NCDEX Network.
19. Notwithstanding anything contained in the terms and conditions applicable for operation of the NCDEX Network, I/We agree not to carry such messages (e.g. Electronic Transfer of Funds), which are prohibited by law and which are not permitted by NCDEX, on any part of NCDEX Network.
20. That NCDEX does not give any commitments/guarantees towards Leased Line link performance like response time, uptime etc.
21. Not to hold the Service Provider/s or NCDEX responsible for any direct/indirect/consequential, harm/loss/damage of any kind to the user/users of NCDEX Network on account of any interruption on either the Service Providers' or NCDEX's systems or network.
22. To use NCDEX Network subject to and in accordance with the Bye-laws, Rules, Regulations of NCDEX and such other conditions as may be prescribed by the Service Provider or NCDEX from time to time.
23. To ensure that the Leased Line and related equipment are installed and used only in the approved premises under my/our control only by persons authorized or approved by NCDEX and to take all responsibility for authorized or unauthorized or any use of the NCDEX Network through the Leased Line and related equipment.
24. To ensure that the data communication link between the Exchange's equipment and Member's Trader Workstation shall be used on point-to-point basis only. The Member shall further ensure that the above link will not be connected to any other telecommunication network and shall indemnify the Exchange against any loss or damage including liabilities arising out of failure to comply with the above

25. I/We further agree to extend access to the Service Provider concerned in order to enable monitoring of the purpose, performance and operation of the Leased Line, as and when required.
26. I/We agree that necessary charges for registration/installation/Advance annual rental/Arrears, if any, will be paid by us in the manner required as and when we receive demand note/advice from the Service Provider concerned or NCDEX.
27. I/We agree that I/We shall pay the cancellation charges and other expenses incurred to establish the Leased Line connectivity as requested by me/us that may become payable in the event of cancellation of our application for Leased Line or upon closure of the Leased Line connectivity as and when required or demanded.
28. That in case of NCDEX running its live trading operations and/or conducting tests from its disaster backup site, I/We agree that I/We am/are not entitled to and may not be provided with the connectivity to NCDEX's trading facility through the Leased Line.
29. That I/We shall lay the cables and provide conduits for the cables at my/our own cost as per the specifications of NCDEX or its representative.
30. That NCDEX shall not be liable for any stoppage in my/our trading activities owing to objections from any regulatory authorities. NCDEX shall also not be liable for any direct or indirect damages or losses suffered by me/us, for whatsoever reason including owing to system malfunctioning, failure or loss of connectivity.
31. That I/We shall not alienate or part with any portion of the equipment /equipment of the NCDEX Network or any equipment connected with the NCDEX Network in any manner whatsoever including by way of Mortgage, Hypothecation, Pledge, Exchange, Gift, Lease, License, Agency etc.
32. I/we agree to provide the Telecom Engineering Centre (TEC) approved equipment and cables at my/our end for the Leased Line connectivity between the Trading system and my/our premises.
33. I/We agree that the Leased Line connectivity may be deactivated at any point of time on failure of compliance with any of the above conditions, till such time the necessary corrections are complied with or incorporated.
34. I/We agree that the trading facility through the Leased Line may be withdrawn by NCDEX at any point of time at its own discretion without assigning any reason whatsoever.
35. I/We agree and undertake to maintain safely, the MLLN or similar modems provided by the Service Provider and that in case of any physical damage thereto or theft /loss thereof, we will bear the charges and costs as specified by the Service Provider.
36. I/We hereby irrevocably authorize NCDEX to debit our/my designated Exchange Dues Account for the amount payable towards annual recurring charges as well as dues and other costs towards all the Leased Line/s taken by us for connectivity to NCDEX Network as and when due. We undertake to provide necessary funds in our

said account and agree that in the event of insufficiency of funds in our said account, the Leased Line/s connectivity may be withdrawn and the Exchange may appropriate the dues from any monies held by the Exchange to our account besides any other action as the Exchange deems fit.

37. I/We agree to indemnify and keep indemnified NCDEX to the extent of the claims, penalties, damage, loss, harm, costs or which shall be incurred by NCDEX as a consequence of any.
- a. Contravention of any of the clauses mentioned above for which I/We am/are giving this undertaking to comply with or
 - b. Contravention of any of the Bye-laws, Rules, Regulations framed by NCDEX upon which NCDEX may adopt any course of action which may be either disciplinary or legal or impose any other penalty which NCDEX may deem necessary, which shall include the right of NCDEX to demand from the Trading Member, i.e the Undersigned, any amount of monetary compensation for any default on the part of Trading Member and which amount, may be adjusted by NCDEX at its discretion against my/our security deposit with NCDEX.
38. I/We do hereby agree to indemnify the Service Provider concerned and keep them indemnified against any loss damage claim, cost, charges, expenditure incurred by or made against them in respect of loss of rent/ call charges, violation of C.U.G. norms due to misuse of the Leased Line or otherwise whatsoever in the matter.
39. I/we hereby agree to abide by the provisions of Indian Telegraph Act and Indian Telegraph Rules in force and as modified from time to time in general and section 20-A and section 25-C in particular and such other terms and conditions prescribed by the Service Provider/s.

Dated

Place:

Authorised Signatory
Name, Address & Tel. No.
with rubber stamp

(of "B" end user)

Extract of Indian Telegraph Act

1. Section 20-A Breach of condition of license – If the holder of a license granted under Section 4 contravenes any condition in his license; he shall be punished with fine, which may extended to five hundred rupees for every week during which the breach of the condition continues.

2. Section 25: Intentionally damaging or tampering with telegraphs – If any person intending to commit mischief, damages, removes, tampers with or touches any battery, machinery, telegraph lines, post or other thing whatever, being part of or used in or about any telegraph or in the working thereof, he shall be punished with imprisonment for a term which may extend to three year, or with fine, or with both.

Signed and delivered by the within named Trading Member

WITNESSES

Signature

(1) NAME:
ADDRESS:

Signature

(2) NAME:
ADDRESS:

BEFORE ME

Annexure - IV

Charges for MPLS Leased Circuits for different service provider

1. One Time Charges (OTC)

TCL	Bharati Airtel	Reliance	BSNL
Rs. 10,000/-	Rs. 10,000/-	Rs. 10,000/-	MTNL Circle (Mumbai & Delhi) Rs. 4000 upto 2Mbps B/W
			BSNL Circle (Except Mumbai & Delhi) Upto 2 Mbps B/W- Rs. 1000 For 2 Mbps B/W- Rs. 2000

2. Annual Recurring Charges (ARC)

Bandwidth	TCL*	Bharati Airtel	Reliance	BSNL
64 Kbps	31,909	25,000	-	63,000
128 Kbps	47,020	53,700	-	1,05,000
256 Kbps	59,500	60,000	-	1,78,000
512 Kbps	84,859	84,300	-	3,01,000
1 Mbps	1,25,800	1,25,500	-	4,23,000
2 Mbps	1,99,500	1,99,500	96,000	6,10,000

All above charges are exclusive of service taxes. Taxes are extra as applicable.

- For BSNL Local Lead Charges/ Media Charges will be additional as per actuals.
- Modem will be provided by BSNL where ever Managed Leased Line Network (MLLN) is available and Rs. 3500/- will be charged for modem.
- Modem shall be procured by the member where ever Managed Leased Line Network (MLLN) is not available.

*** The above rates are applicable from 1st October, 2010.**

Annexure - V

Minimum Router Requirement

Make & model : CISCO 1841/1941 Router with 2 (10/100 T) Ethernet Interfaces
Interfaces : 1 -port serial WAN interface card 1 port ISDN BRI card
IOS version : Multicast Supporting, IP SLA & BGP (SP based IOS 12.4) or above
Cables : V.35 cable, DTE Male to smart serial – 10 feet

Annexure – VI

Tata Helpdesk Numbers

TCL Help Desk Contact Details

Members may call the Corporate Helpdesk of Tata Communications Limited at the numbers provided below for logging the trouble ticket for any service related issues.

CITY	PHONE NO	CITY	PHONE NO
Bangalore	080 – 66600245	Hyderabad	040 - 66234600
Bhubaneshwar	0674 – 2546357	Indore	0731 - 2550734
Chandigarh	0172 – 5047357	Jaipur	0141 - 5104357
Chennai	044-66664357	Jalandhar	0181- 5084357
Coimbatore	0422-6554357	Kanpur	0512 - 2584300
Dehradun	0135- 2774357	Kolkata	033 - 23554357
Delhi	011- 66514357	Mumbai	022-66504357
Ernakulam	0484 – 2421740	Patna	0612 - 2234634
Gandhinagar	079- 64512375/76	Pondicherry	0413 - 6554357
Goa	0832- 6653695	Pune	020- 66154357
Guwahati	0361 – 2464357	Thiruvanthapuram	0471 - 2334357
E-mail Id: corp.helpdesk@tatacommunications.com			

If the relevant helpdesk number is not accessible, Members may call the centralized Mumbai Helpdesk of Tata Communications Limited at +91-22-66504357.

BSNL Help Desk Contact Details

MPLS fault booking no: 18004251957/080-25808800/01/02/03
E-mail: mplsnoc@yahoo.co.in, mplspms@gmail.com, mplspms@yahoo.co.in,
mplsnoc@bsnl.co.in

Airtel Help Desk Contact Details

Central Fault Management (CFM): 1800102001 / 1800102002
E-mail: enterprise.data@airtel.in

Reliance Help Desk Contact Details

Help Desk: 1800 3000 8383 / Ph: 022 3033 8383
E-mail: enterprise.rcomtechdesk@relianceada.com

Annexure - VII

Dear Sir,

Sub: Request for shifting of MPLS leased circuit feasibility check

This has reference to the MPLS leased circuit which is installed in our premises. We request you to check for feasibility for shifting of our MPLS leased circuit to the below mentioned new address. The details of the old and the new address and the circuit's details are mentioned below.

Name of Trading Member	
Member ID	
Current Address	
New Address	
Circuit ID	
IP Address	
Contact person name	
Contact Number (Landline) Contact Number (Cell Phone)	
Fax number	
e-mail ID	

Thanking you.

Yours faithfully

For Name of the Member

Annexure - VIII

(On Member's letter head)

Date:

To,

Membership Department,
NCDEX Ltd,
1st floor, Akruti Corporate Park,
L.B.S Marg,
Kanjurmarg (west), Mumbai-400078.

Sub: Shifting of MPLS VPN connectivity.

Dear Sir,

We would like to Shift our MPLS VPN connectivity, provided by BSNL / TCL / AIRTEL / RELIANCE as per the commissioning note for the existing MPLS circuit. The existing MPLS connectivity is currently installed at the following location.

Present Site Address:

The details of MPLS VPN connectivity:

Circuit ID-
IP Address-

We request you to kindly shift our connectivity to below mentioned new address:

New Site Address:

Telephone No.:

Name and number of contact person:

I/We also agree that it shall be my/our responsibility to follow up with Exchange / Service Provider till the completion of all shifting formalities.

Enclosure: 1. Copy of MPLS work order or advice note.

Thanking You,

Yours truly,
(Authorized Signatory with seal)

Annexure – IX

(On Member's letter head)

Date:

To,

Membership Department,
NCDEX Ltd,
1st floor, Akruiti Corporate Park,
L.B.S Marg,
Kanjurmarg (west), Mumbai-400078.

Sub: Upgradation of MPLS VPN connectivity

Dear Sir,

This has reference to the MPLS leased circuit which is installed in our premises. We would like to upgrade our MPLS VPN connectivity, provided by BSNL / TCL / AIRTEL / RELIANCE. We wish to upgrade the MPLS leased circuit from _____kbps/mbps to _____kbps/mbps.

The details of MPLS VPN connectivity:

Site Address:

Circuit ID-

IP Address-

We request you to kindly upgrade our connectivity.

I/We also agree that it shall be my/our responsibility to follow up with Exchange / Service Provider till the completion of all upgradation formalities.

Thanking You,

Yours truly,
(Authorized Signatory with seal)

Annexure - X

(On Member's letter head)

Date:

To,

Membership Department,
NCDEX Ltd,
1st floor, Akruiti Corporate Park,
L.B.S Marg,
Kanjurmarg (west), Mumbai-400078.

Sub: Surrender of MPLS VPN connectivity

Dear Sir,

We would like to surrender our MPLS connectivity to NCDEX network, provided by BSNL / TCL / AIRTEL / RELIANCE. A copy of the commissioning note is enclosed for reference. The MPLS is currently installed at the following location.

Present Site Address:

The details of Leased Line/MPLS:

Circuit ID-
IP Address-
Contact Person Name-
Telephone Number-
Mobile Number of Contact Person-
Email Address-

We request you to kindly terminate our connectivity of the above Leased Line/MPLS from the NCDEX network.

Declaration: -

I/We confirm that we have placed necessary request on WEB NCFE for deletion/shifting (strike out whichever is not appropriate) of all our User IDs linked to our above mentioned MPLS circuit. We agree that we shall continue to be liable for all acts, commissions and omissions or obligations arising on account of use of the said User IDs.

I/We also understand and agree that, unless the User IDs on the above mentioned circuit are deleted/ shifted as per our request, the MPLS circuit will not be processed further for surrender.

I/We also confirm that all dues related to above mentioned circuit have been paid by us to Tata Communications Limited upto date as per paid bill copies enclosed and we undertake to pay all dues in respect thereof till the confirmation by Tata of the removal of our circuit from the Exchange network as per our request. We will provide to NCDEX a copy of proof of return of the modems to Tata.

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I/We also agree that it shall be my/our responsibility to follow up with Exchange / Service Provider till the completion of all surrender formalities.

Thanking You,

Yours truly,
(Authorized Signatory with seal)